

7 Brook Road, Lilianton, Boksburg  
P O Box 7729, Johannesburg 2000  
South Africa  
Tel : +27 11 871-0000  
Fax : +27 86 644-3152  
eMail : karen.nel@macsteel.co.za



24 October 2011

Dear Valued Customer

### **RETRIEVAL OF DOCUMENTATION – INVOICES AND STATEMENTS**

As you are aware, we are currently forwarding invoices and statements to you electronically.

To assist you in obtaining duplicates of these documents, where required, we are now offering an additional service, by means of which you will be able to log onto a secure portal and download copies of the relevant documents.

You will also be able to search historical transactions, using content based criteria.

This additional service is free of charge.

In order to avail yourself of this facility, you need merely register with our service provider, M2North, and obtain your specific logon name and password. If you have any specific requirements in this regard, please communicate them to M2North accordingly.

This is the only requirement from your side.

We intend, in due course, to expand the scope of this service to include other related documentation such as proof-of-delivery documents, correspondence etc.

If you wish to make use of this facility, please email M2North, requesting registration at : [support@m2north.com](mailto:support@m2north.com). The facility will take approximately 48 hours to be activated.

Yours faithfully  
Macsteel Service Centres SA (Pty) Ltd

GRAHAM HUNT  
Group Director – Debtors